

MAMAS' HOPE ORGANIZATION FOR LEGAL ASSISTANCE (MHOLA)

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MHOLA Board Members in one of their mandatory monitoring and board meeting during the reporting period

Subject: Implementation Situation Report

Period:2022/2023

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ABBREVIATIONS

BWF	Better Way Foundation
CSG	Community social groups
ECD	Early Child development
GOT	Government of Tanzania
SGBV	Sexual and Gender Based Violence
H3000	Horizont 3000
IEC	Information Education and Communication
IGA	Income Generating Activities
Kfb	Katholische Frauen Bewegung (Catholic Women of Austria).
SP	Strategic plan
MDCC	MHOLA Day Care Centre
MHOLA	Mamas' Hope Organization for Legal Assistance
MoCLA	Ministry of Constitutions and Legal affairs
SDGs	Sustainable Development Goals
TANLAP	Tanzania Network for legal Aid Providers
THF	Threshold Foundation (Schwelle Foundation)
VICOBA	Village Community Bank
VSLA	Village Savings and Loan Association
PHC	Primary Health Care
PAYE	Pay As You Earn (Tax)
WCF	Workers' Composition fund (compulsory contribution fund)

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ACKNOWLEDGEMENT

We MHOLA members sincerely acknowledge that the government of United Republic of Tanzania in the year 2023 played a vital role supporting our successes through maintaining peace and harmony within a country and setting friendly working environment for our development partners as well as Non-governmental organizations, including MHOLA. We also endlessly extend our sincerely thanks giving to all our friends and strategic partners to include GoT, Threshold Foundation (Schwelle), Austria Development Cooperation, kfb, Horizont3000, BWF, Anita Foundation, Media and community members within Kagera region for supporting our intervention.

On the other hand, we acknowledge frequent visits of our esteemed Clients/customers and referrals received from our fellow likeminded organizations and government officers, all these gave us strength to keep moving and coming out with improved ideas on how to support those in need of our services within a community. We felt being honored and much appreciated, we therefore promise to continue improving the quality of our services for their interest. We call upon them all to assist us improving our services delivery system by providing their recommendations through our website www.mhola.or.tz or in our physical contacts.

The Management of MHOLA also thank all the Board members, Staff, Paralegals, Volunteers, Interns and supporting staff who pushed the wheel from October, 2022 to September, 2023 to accomplish the goal. We reckoned their desire to work beyond what they delivered however limited resources barred the movement, we have no doubts that through them the image of MHOLA has grown up and in some situations were used as a gate pass to some blessings receive in this year, hence the Management promises to guide the handling of the blessings and utilize them very carefully for the intended purpose. As a team of MHOLA family we continue to remind each other to always act fairly and have mercy to all of our clients/customers and the needy we face in our daily routine.

Lastly since coming to an end of our financial year 2022/2023 marks the beginning of our new financial year 2023/2024. We therefore again invite you all to be part of our new plans as we move forward serving and supporting the needy. Kindly pass through our Annual plan for more understanding our future plans, and always feel free to let us know how you support us achieving our dreams.

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EXECUTIVE SUMMARY

MHOLA financial year runs from October to September, therefore this report covers implementation reports of October 2022- September 2023. Please note that the implementation has been guided by our five years i.e. 2019-2024 Strategic Plan (SP), therefore all the intervention for the reporting period intends to achieve the targets of that strategic plan. The said strategic plan has two major goals: To improve the wellbeing for women and children in Kagera region and Improvement of MHOLA Organization structure. It also has four major objectives which are:(a) Enhancement of women and children to understand their basic fundamental rights, (b) Promote Early Child Development in the remote area and increase household income, (c) Provision of Legal Aid and psychosocial services, and lastly increasing MHOLA institutional capacity to effectively deliver the services.

Achievements of the above was not smooth due to limited resources, hence number of approaches were opted to compromise the available situations, these includes use of Football tournament for both Male and female commonly knowns as MHOLA MIA MIA Cup, capacity building sessions to special groups of people within our area of operation, Provision of legal aid services and Day care services, Joint work and Networking, Coordination meeting with targeted groups and decision makers, fundraising and resource mobilization. All these targeted to create awareness to at least 250,000 (60% being women) community members, and assist 9000 (60% being women) individual people with legal related problems. On the hand, 45 children were served in our day care facility (at least 30% children with special needs were reached and assisted too). The existence of solar energy supported much the Day care Centre in term of production of food supplies through irrigation agriculture production.

Limited financial resources forced the Management to postpone implementation of some of the key activities in our SP, the situation which also interfered our progress targets. On the other hand, the current implementation awakens positive engagement of the community and government toward MHOLA's work after noticing progress into intervention postponed in the previous financial years like re-establishment of online legal aid services (free mobile legal aid services), Continuation of construction of Physiotherapy building at MHOLA compound, Engaging and supporting women farmers in 10 wards, purchase of School van to transport children recruited at MHOLA Day care centre to mention just few.

MHOLA is also happy with noticeable progress of sustainability at community level. This is evidenced by increase of engagement of community members in joint Income generating activities whereby the profit gained is used to support other vulnerable families. MHOLA also noted knowledge improvement of both women and men toward women rights and positive response from men to address the gap.

There also noticeable rate decrease of women dependency to men, as the results women are striving to be part of family earners, hence reducing the rate of violence at family level. **(Based on the findings of gender analysis and baseline survey report conducted by MHOLA in July, 2023)**

MHOLA is also proud of the referral setup among VEO, WEO, Land Tribunals, Police gender desk and District Authorities, Paralegals, CSGs, Religious leaders and MHOLA, which facilitate smooth dispute resolution. Also noted change of community member's mindset of contributing on Daycare needs, whereby in the previous time parents were not free to contribute. Out of the

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parents' contribution MHOLA Managed to improve daycare services by hiring more supporting staff, purchasing school learning materials, uniforms and clothes. All these supports MHOLA structure development and ensure sustainability.

In the upcoming financial year MHOLA is confident due to her capital of committed and qualified staff and members, Trustful Clients and good Friends, Committed partners and peaceful working environment. We continue to appeal to all well wishes partners to continue supporting our initiatives for the coming financial year 2023/2024 of which its budget is amounting to 1.5b for effective implementation.

At the administration level, despite some emerged challenges of staff and other service providers' turnover, due to inconsistency of timely payment of their incentives/salaries, the implementation of the plans activities continued as plans. However, the management upon receiving funds from Partners quickly covered the gap/made replacement with new recruitment as well as introducing friendly working system, paid all statutory arrears and the like which has currently stabilized the working environment.



Photo no 2 Women farmers supported by MHOLA on practical training of farming and agriculture activities

1. MHOLA BACKGROUND ON SERVING THE COMMUNITY

MHOLA is among the organization providing community service in terms of Legal Aid services, ECD services and income generating activities in Kagera region since way back in 2006. Kagera region like any part of Tanzania as a whole the issue of Gender Based Violence (GBV) is among the problem that reinforced gender inequality. Several gender analyses conducted in Tanzania at large, being supported by the one conducted by MHOLA in Muleba District (2023) indicates that GBV mainly affect life of many women and girls due to societal norms and practices that discriminate against them and legal framework.

Denial of right to own or enjoy access to matrimonial properties and other economic resources or lack of right to participate on decision making and political arena is among the common incidents happening in the Kagera region where MHOLA operates. The situations in question decreases woman's powers and confidence in the community economically and socially. This discrimination makes women in rural communities less potential and portrays them as a source of labour. This is potentially harmful to local community especially women and becomes worse to widows and orphans who are most vulnerable in the society due to their reduced social protection.

The government of Tanzania has domesticated numerous regional and international instruments which aims at protecting women and children rights, promote gender equality and women empowerment, such as convection on the elimination of all form against women (CEDAW), Convention of the right of children, 2030 sustainable development goals and Africa we want 2063 to mention just few. However, incidences of physical violence to women are still observed, mostly in rural and hard to reach area. According to DHS the decrease of physical violence declines sharply if only an increase of education to community members about GBV will be increased.

Thus, MHOLA interventions targets at reduction of all forms of GBV mainly manifesting in the hard-to-reach arears through raising awareness on prevention of GBV and promotion of women and vulnerable children rights. This is the continues exercise of MHOLA until the achievement of healthy society which is free from extreme poverty, gender violence and discrimination. Now this report narrates the step taken to achieve the goal in the year 2022/2023.

2.0 PLANS AND TARGETS SET IN 2022/2023

MHOLA is currently implementing her five years' strategic plan which begun 2019 expected to end in 2024 (2019/2024). Therefore, all interventions within a specified period targets at achieving the SP Targets. The said strategic has two main goals and four objectives which are:-

Goals:-

1. To improve the wellbeing of children and Women in Kagera region
2. Improve the organization structure capacity of MHOLA

Objectives:-

1. Enhancement of women and children to understand basic fundamental rights
2. Provision of legal aid services including legal education
3. Promote ECD and increasing household income to the remote areas
4. Building Institution capacity of MHOLA for smooth running of planned intervention

In each MHOLA financial year we design key activities and sub- activities depending on the availability of funds and supporting projects. Therefore, within a reporting period the following were plans and actual implementation to reach the targets.

1. **Objective: Enhancement of women and children to understand their basic fundamental rights**

Planned activities and implemented 2023 to achieve the objective

- 1.1 Conduct awareness raising to 250,000 (60% being women) community members on women and children rights
 - 1.1.1 Conducted awareness raising on women's land rights and leadership positions to women through a football tournament, commonly known as MHOLA MIA MIA Cup within Muleba town. The competition involved 18 football teams, 16 from Muleba District and 2 from Bukoba District and it took a one-month period. Approximately 7,944 individuals were reached (6,173M, 1,771F). Event facilitators involved MHOLA staff, Paralegals, Social Welfare, Community development officers and Media people.
 - 1.1.2 Conducted 32 events of public awareness creation through 15 village meetings and 10 Community social group meetings within a project area and 7 radio programmes covering **Kagera, Geita and Kigoma** regions, the message aired was on economic violence against women, Legal Aid provisions, women's land and marriage rights and women's leadership positions in the community. About 2,890 were reached (1,075F, 1,815M). The awareness creation was facilitated by newly established digitalization system, MHOLA staff in collaboration with Paralegals and other government officers (Social Welfare and Community development officer.
 - 1.1.3 Designed, produced and distributed 2,605 IEC (500Will writing, 1500GBV, 500Calenders, 5Posters and 100Tshirts)

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- 1.1.4 Identified and trained 39 women leaders from a community on leadership skills.
- 1.2 Conduct 12 Coordination meeting with likeminded organization and decision makers from government and private sector on the joint strategy to address women and child rights
- 1.2.1 Two Coordination meeting sessions were conducted to 37 participants (21F, 16M). Participants involved were community decision makers to include Ward and Village Executive Officers, Community and social welfare officers, Community social group leaders, farmers' representatives, Legal aid beneficiaries, Paralegals and MHOLA staff. The meetings were in December 2023 at MHOLA training facilities within Muleba Districts, the main agenda being sharing experience of the current situation on women economic violence and available initiatives to address the existing economic violence.

Description of achievement of Objective 1: It is approximated that about 10,871 individuals (2,867F, 8,004M) were reached through the above mentioned activities. This is 4% of the total target, and 26% of all women targeted to be reached within a reporting period. The main target of the implemented activities was to raise awareness on women and children rights to women and children themselves and other community members. Therefore, since the actual performance indicates below standard, it is confirmed that we did not achieve the target. On the other hand, since the perpetrators of women's rights are men, hence we believe that those few who received knowledge increased their understanding and they will proceed to protect women's rights, however more awareness raising sessions are required in the future.



Photo 2&3 Roundtable discussion with women representative and Awareness raising campaign through community social groups in Muleba districts Wads

2. Objective: Provision of legal aid services and Counseling to 9000 individual clients (60% being women)

Activities planned and implemented 2023 to reach the objective

- 2.1 Conduct legal aid services to 9000 (60% being women) to include Advice and counseling, Drafting of legal documents, Court representation and case follow-ups
- 2.1.1 Conducted Physical legal aid services to 1,244 (684F, 560M), whereby at the end of reporting period 256 were finalized, 536 pending and 452 Referred to other alternative dispute resolution.
- 2.2 Conduct 8 joint outreach legal aid sessions

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2.2.1 Four Outreach sessions were conducted by MHOLA in exclusion of other service providers. The total sum 284 (92F, 192M) of individual clients were reached through this services. 243 cases were instantly resolved and the rest referred to other institutions, including MHOLA.

2.3 Provision of Case related costs to 50% of all received Clients

2.3.1 Provision of case related costs to 940 (33%) in terms of pleading drafting, Court representation and transport costs to attend court sessions and case follow-ups.

2.3.2 Payment of Court fees for 14 (0.5%) individual Clients. The costs include Court filing fees, Court brokers fee and stationaries costs.

2.4 Re-establishment of Online legal aid services (Free Mobile legal aid services)

2.4.1 Re- installation of MHOLA online legal aid services with coverage to Kagera, Kigoma and Geita regions. Whereby people from a respective region are able to call free for legal guidance and receive text messages in their mobile phones. MHOLA is responsible at covering the costs, however at low costs. At the end of reporting period about 1,325 (595F, 730M) individual clients were attended through Online legal aid services. The total sum of 732 cases were resolved and 593 cases were not resolved as they required further intervention in another dispute resolution.

2.4.2 Purchase of 20 Mobile phones and solar charging packages, 4 desk phones and 4 Laptops to facilitate online legal aid provisions and report compilation.

Description of achievement of the objective: As noted above the total sum of 9000 individual clients (60% being women) were the target of the reporting period. At the end only 2,853 (1,371F, 1,482M) clients were served. This is only 32% achievement of the target and 15% achievement of women targeted to be reached. This means the target was underperformed. Yet MHOLA is also proud of being able to settle 1,231 cases out of Court, because practice indicates that settled cases out of Court maintain peace and harmony among competing parties, and also settling of cases out of Court guarantee repossession of legal rights over suit property without spending more time and money. Since incidents of GBV are ongoing in the community, therefore in the future more effort to support those attempting to reclaim their rights is required.



Photo no 4&5: Awareness raising campaign through MHOLA MIA MIA Football completion game informing the community to access to legal service through mobile phone (fall free number)

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Photo no 6: attending Mobile clinic Outreach to the fishing community with the team of Paralegals in Mazinga Wards

3. Objective: Promote ECD in the remote area and increase household income

Activities planned and implemented 2023 to reach the objective

3.1 Provision of ECD services to 45 children (30% with special needs)

- 3.1.1 Registered a total sum of 55 children (23M, 32F) at MHOLA Day care centre, who has been offered ECD services to include breakfast and lunch, classroom studies, body physical exercise and bedrest. The services start at 7:30am to 4.00pm. Therefore, children are picked from their home in the morning and sent back in the evening. This allows their parents to concentrate on other family and economic activities while their children are left in safe hand of MHOLA Day care.
- 3.1.2 Purchase of 1 school Van to facilitate movement of children from home to school and back home. The Van is able to carry a maximum of 29 children at a trip, therefore about two trips are used to transport 55 children.
- 3.1.3 Recruitment of four staff under the PHC department (2 Teachers, 1 Driver and 1cook to take care of the Daycare children.
- 3.1.4 Conducted 4 roundtable discussion with parents of children at MHOLA daycare centre on best ECD approaches and best method of running the Daycare centre at MHOLA.

3.2 Continuation of Physio-therapy building construction at MHOLA compound

- 3.2.1 The construction of the Rehabilitation facility (Physio-therapy) building proceeded up to the renter stage
- 3.2.2 Continued soliciting funds to support the construction of Rehabilitation facility is ongoing a detail requirement was submitted to BWF and Anita foundation

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3.3 Support women empowerment through 50 community social groups

- 3.3.1 Identified and trained 37 women farmers on best agriculture practices likely to support environment conservation, Climate change and multiply productivity.
- 3.3.2 Identified and supported 10 community social groups involved with agriculture activities with maize and avocado seeds as well as pesticides and manure.

Description of achievement of the objective: The actual situation prevailing in the community on ECD issues the implemented activities were very minor to bring tangible changes to the geographical coverage of MHOLA. Also at the organization level there were few noticed achievement such as recruitment of children at MHOLA day care centre, acceptance of parents to costs sharing of running MHOLA day care centre by covering transport costs, purchase of school uniforms and contribution for Food. The availability of a reliable and safe transportation to children have increased demands from other parents' wishes to brings their children to our Day care but due to limited classes it was not possible to admit them. The supported women community social groups on skills and seeds to expand their economic activities was positively received especially after observing an increase of household income out of selling products. The shortage of land was reported as hindering factor for massive production for majority of the groups. it was requested to think of how best we can support them on how to engage in both food and cash production to ensure food security and sustainability. On the other hand, the implemented activities did not support much to children with special needs as prior planned due to lack of friendly environment at MHOLA compound. However, during the reporting period, we managed to secure some little funds amounting USD 30000 from BWF and Euro 12000 from Anita foundation for continuing with the construction of Rehabilitation facility and purchase of physio therapy equipment respectively for the year 2023/2024



Photo no 7: MHOLA Rehabilitation Facility for children with special needs - Construction on progress

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4. Objective: Building Institutional Capacity, Sustainability and Publicity of MHOLA activities

Activities planned and implemented 2023 to reach the objective

4.1 Fundraising of Tshs. 1,245,671,722.67 to support organization budget for the year 2022/2023

4.1.1 MHOLA engaged both international and local resource mobilization using various approaches to mobilize enough resource for implementation of its activities. The target was at least to secure funds which will support the major rehabilitation of the existing structures and construct new buildings for local resource mobilization. But extending our food production to support our day care centre running.

At the administration level, despite some emerged challenges of staff and other service providers' turnover, due to inconsistency of timely payment of their incentives/salaries, this situation did not stop the implementation of the plans activities. The management upon receiving funds from Partners quickly covered the gap/made replacement with new recruitment as well as introducing friendly working system, paid all statutory arrears and the like which has currently stabilized the working environment.

4.1.2 Only total sum of Tshs 501,642,400 was raised during the reporting period.

4.2 Office building, Maintenance and repair as well as payment of rent fee for the Ngara and Karagwe offices

4.2.1 No new office was built within a reporting period. Maintenance and repair of the existing buildings and other organization assets was conducted depending with defects and available funds. Some key renovations undertaken includes doors, windows, sewage system replacement. Vehicles, Motor Cycles, Computers and Photocopy machines repair and services. Also purchase of 4 laptop computers.

4.2.2 Payment of all rent arrears for Ngara and Karagwe Branch office as per invoices received.

4.2.3 Re-installation of CCTV camera around MHOLA Day care compound and fencing the whole MHOLA compound.

4.3 Payment of organization membership annual fees and renew of certificates

4.3.1 Payment of Annual organization fee, TANLAP Membership fee and renewal of MHOLA legal aid certificate was conducted within a reporting period.

4.4 Payment of staff salaries, wages, incentives and statutory contributions

4.4.1 Payment of staff benefits to include salaries, volunteer allowances, and all statutory contributions due to the government. Its payment was not smooth since funds were not timely received, hence sometimes the arrears were paid with penalties e.g PAYE and WCF. For more clarification kindly see the financial report.

4.5 Conduct 19 organization statutory meetings and capacity development for Organization members (1), Board members (4) and staff (2) and (12) Management

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- 4.5.1 Conducted 14 organization meetings – 1 Annual meeting, 3 Board meeting, 2 staff meeting and 8 Management meeting. The meetings were conducted physically at MHOLA headquarters (6) and online sessions (8).
- 4.5.2 Conducted 2 staff capacity development on gender related issues, Resource Mobilization and Digitalization programme. On the other hand, some few staff attended different capacity building sessions organized by H3000 partners on Policy dialogue, Gender in relation to environment and Climate change and Monitoring and Evaluation through Digitalization program.



Photo no 8&9: MHOLA Staff meeting and Capacity building session on Gender mainstreaming issues

4.6 Conduct annual financial Audit and submission of implementation reports

- 4.6.1 Prepared and submitted implementation narrative reports (monthly, quarterly, semi-annual and Annual) to relevant stakeholders, including the government of Tanzania.
- 4.6.2 Prepared and submitted quarterly, semi-annual and Annual financial reports (Not Audited) to relevant stakeholders.
- 4.6.3 Registered and utilized online financial system in financial transaction within a reporting period, hence reducing Audit quarries and being able to manage the financial transaction.

4.7 Review of MHOLA SP and other MHOLA policies

This was not undertaken as planned due to the limited resources i.e. expertise and funds

Description of achievement of the objective: The objective under this category intends to build MHOLA governance structures, strengthen capacity to deliver services in the community without depending much on external sources of income and increasing publicity of MHOLA activities in the community. Apart from what has been reported above, MHOLA effort within a reporting period is observed on building institutional capacity and sustainability. We invested much on expanding internal sources of income through agriculture and poultry activities. We as well strengthened our financial management system by observing and working toward the Auditors guidance/recommendation in the previous financial reports, the local resource mobilization strategies invested i.e. farming activities promised a better future in the aspect of food for our MHOLA Day Care. The amount secured from our internal sources of income managed to address financial needs, in support of our partners' support. On the other hand, nothing much was done on publicity of MHOLA activities particularly outside Muleba District.

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This is because the supporting projects were limited in Muleba District. Therefore, more effort to achieve this objective is still required.



Photo no 10 A new green Banana farm at MHOLA which support the Day Care Centre in food Supply



Photo no 11: Children at MHOLA Day Care enjoying their right to play after having their meal

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4.0 GENERAL DESCRIPTION OF THE GOALS ACHIEVEMENT

As reported above, MHOLA had two major goals to achieve within a reporting period, these are improving the Wellbeing for women and children in Kagera region and Improvement of the Organization structural capacity of MHOLA. Based on the feedback of activities implemented above we are confidently sure that even though we did not perform the target as desired, yet something was achieved.

To begin with goal one: Improve the wellbeing for women and children. While achieving this goal we also contribute to the International sustainable development goals (SDG No: 5 which target to achieve gender equality and empower all women and girls. The main target of the said goal is to eliminate all forms of discrimination, harmful practices against women, enable women participate on leadership position, give women equal rights on access to economic resources and ownership, especially land to mention just few. On the other hand, many studies in Tanzania indicates that despite many promising government and non-government efforts to advance women empowerment, yet rate of GBV is high. Majority of women especially from rural areas are voiceless on access of economic resources and do not free participate on leadership position. The recommendable solution for all that is to have multiple efforts from different level and more capacity building to enable women understand their rights. Again based on the number of people reached by MHOLA and individual women assisted, we are confidently sure that the goal was achieved even though at a small magnitude.

Regarding improvement of the Organization structure of MHOLA. The report indicates that some interventions were done and more effort invested on strengthening organization structures and sustainability. However, few effort was invested on publicity of MHOLA activities to the community. It is recommended that in the future publicity should as well be given priority, since through that MHOLA get into contacts with new partners and more clients to serve. Generally, we call upon all to continue supporting our initiatives to achieve all the objectives above.

5.0 BUDGET AND FINANCIAL MANAGEMENT

MHOLA's budget within this financial year was Tshs.1, 245,671,722.67 to accomplish the planned objectives. The source for such fund was expected from our esteemed donor partners including new partners, community and MHOLA IGA. At the end of reporting period only Tshs. 501,642,400 was fundraised which is equivalent to 40% of the expectations. In reality this highly affected the implementation of the planned activities, especially those planned depending on donors project activities. The consequences of all that was underperformance of expected results. Despite the financial challenges yet MHOLA values and generously thank BWF, Threshold Foundation(Schwelle), Austria Development Cooperation, DKA, kfb, Horizont3000, Anita Foundation, MoCLA, Media

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and community members within Kagera region for supporting our intervention financially, connection to other financial opportunities, Expertise, time and guidance. We invite you all in the next financial year to continue supporting us to achieve the planned goals.

6.0 SUCCESS STORIES

Despite financial challenges yet we have good stories to tell:-

1. **Increase of capacity of women to understand and defend their legal rights and those of their children:** Generally, the feedback from the community and service providers indicates that women capacity on defending their rights is increasing. This proves growth on understanding of their legal rights and where to report incidents of violence. The decrease of new reporting cases when compare to previous report proves the above findings. However, more strategies should be invested to reach more women especially in rural areas.
2. **Community social groups involvement on addressing challenges of children from poor families and orphans.** Majority of community social groups supported by MHOLA are currently able to use part of their profit to serve children from poor families or orphans. This is a great achievement on MHOLA's intervention which at the beginning of establishing this groups apart from supporting women financially also desired to reduce dependency syndrome and community disregarding children living in very poor families.
3. The solar energy system has contributed much in Increased MHOLA capacity on raising income through local resource mobilization. The availability of solar energy through out the year has facilitated the capacity of MHOLA has increased on raising income through established IGA. This is observed from previous report where the amount raised was small compared to the current one. This indicates that if more effort is invested in resource mobilization more income will be raised, hence reducing dependency on external sources to accomplish MHOLA goals.
4. **Strengthened coordination and collaboration between MHOLA, the government and other stakeholders.** In the past MHOLA hosted and covered different coordination meetings which involved different stakeholders and the government officers. Within a reporting period when financial situation was not smooth the program continues being organized by the government and costs being shared with all stakeholders. This is also a great achievement that the prior ideas of enabling all stakeholders to work in collaboration has been sustained. The

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reporting period witnessed the MoCLA in collaboration with MHOLA conducted a one week trainings to legal Aid providers on legal related matters (MoCLA financed the activities while MHOLA gave expertise and facilities to facilitate the trainings) More than 35 people attending from different regions. On the other hand MHOLA observed a good referral system among stakeholders since they all knows who offers what and under which limitations and geographical location.



Photo no 12: A group photo of Legal Aid providers during training organized by MoCLA at MHOLA facilities in Muleba

7.0 LESSON LEARNED, CHALLENGES AND RECOMMENDATIONS

7.1 LESSON LEARNED

1. The use of sport and games like the MHOLA Mia Mia Cup tournament was helpful and a good approach to reach a good number of people in a very short time. However, in the future games should target women since are the most intended group to be reached.
2. There increase of incidents of murder and suicide cases which are caused by love affairs and family misunderstanding especially between husband and wife. This reminded us on the need of accomplish the on construction of counseling facility which will give many people a place to ventilated and manage their stress or/and domestic issues which does not necessary need legal aid.
3. MHOLA is still the reliable referral organization to majority of Non-government Organizations and government department in legal issues, hence we should sustain the quality of services we offer to bond the trust we have in the general public.

7.2 CHALLENGES

1. **Absence of user-friend and conducive infrastructures to serve children with special needs.** We started construction of rehabilitation centre now it has gone to the roofing stage, we shall require more funding to furniture the building with necessary equipment and materials for physio-therapy for children with special needs, however no sources of income is guaranteed as of to date.
2. **The utilization of digital legal aid services.** The majority of our clients remained to be a challenge this is due to various reasons which includes, lack of awareness of the call number and its existence and cultural practices where few people still feel and believe on face to face conversation and expressing their feeling hence prefer to come to the office instead using the tall free call Centre

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3. **Limited resource:** - Unfortunately, due to limited resources we cannot conduct outreach clinics and awareness creation as it was before, hence we opted for Online legal aid services. It has served for the reporting period; however, more fund is required to sustain the project.
4. Change of policy for some few strategic partners which resulted to stop funding the NGOs in African countries i.e. Better Way Foundation (BWF) has affected much the Organization budget and necessitate the organization to reduces its administration budget and staffing and in one-way implementation of planned activities was not has planned earlier. We encountered challenges especially in paying monthly salary and mandatory staff contributions such as NSSF WCF and PAYE on time. Soliciting new partners/donors who ready to support the sustainability strategies is of paramount important for future existence of the organization

8.0 OUR FUTURE PLANS AND STRATEGIES

Our key goals for accomplishment remain to be improvement of the Wellbeing for women and children in Kagera region and Improvement of the Organization structural capacity of MHOLA. Among the challenges observed on achieving the goals above were divided into categories, those involved MHOLA and on the other side the community served by MHOLA. MHOLA plans to improve her interventions in number of ways to include the following: -

(a) To engage in more IGA to increase the base of income from internal sources. This includes utilizing the available land, solar power and reliable water supply for irrigation by engaging on agriculture activities, poultry farming, food processing projects.

b) Strengthening and sustaining digitalization legal aid for the purpose of increasing access to legal services especially to the hard-to-reach areas. On the other hand, engaging trained staff and paralegals on how best they can use the digitalization legal aid approach to support the community on legal aid awareness creation.

(c) Strengthening the infrastructures to accommodate the gender needs and special needs and accommodation of children with special needs, by introducing cost sharing approach where parents'/care giver will be obliged to contribute the running costs of day care including reliable transportation of children. This will go along with Upgrading

MAMAS' HOPE ORGANIZATION FOR LEGAL ASSISTANCE (MHOLA)

MHOLA day care center to pre-primary and primary school to enable children who graduate at MHOLA day care centre and fail to be enrolled in pre-primary and primary due to their special needs/disabilities.

(d) Undertake more practical mentorship on poverty reduction to community social groups, particularly changing the mindset to modern and user friendly Income generating activities i.e. modern agriculture and other animal keeping projects engaging parents and community on parenting skills and shared responsibilities.

In order to achieve the above for the financial year 2022/2023 MHOLA will be required to raise the total sum of Tshs. 1,245,671,722.67 whereby the source for income is expected from 85.74 from Partners/Donors/Friends, 14% from MHOLA Income Generating Activities, 0.26% from Community. MHOLA invite you all to join efforts for the Wellbeing for women and children in Kagera region and nearby regions development. The support can be addressed in terms of cash, materials/equipment's and human resources.

9.0 RECOMMENDATION & CONCLUSION

MHOLA believes that the following areas can facilitate the organization to continue serving the vulnerable children and sustain its role of promoting ECD at the project area.

These include Creating a conducive infrastructure to support the children with special needs, engaging to the income generation activities and Restructuring of MHOLA (staffing, Policies and upgrading hotline legal services).

But on the other hand, sustaining established approach of reaching people through digitalization increases access to legal aid service with less costs from beneficiaries hence increase access to justices.

Hence holistic approaches which involve different actors, Partners and other well wished friends is of paramount important to meet the above targets.

MAMAS' HOPE ORGANIZATION FOR LEGAL ASSISTANCE (MHOLA)

1.2 MHOLA: BRIEF DESCRIPTION

Mamas' Hope Organization for Legal Assistance, famously MHOLA is the Non- Governmental Legal Aid Organization based in Tanzania. It was first registered on **30th October, 2006** and granted certificate of registration number **14550** according to **The Societies (Application for Registration) Rules 1954 of the Tanzania laws**. In 2015 the organization complied with Non-Government Organization (NGO) registration requirements and was issued with registration number **00NGO/00008006** under the Tanzania Non-government Act. Also the organization is registered by Ministry of Constitutions and Legal affairs (MOCLA) as legal aid provider with registration number **No. LAP-2019-0005**. The headquarters of the organization are located at Muleba District while owns branch offices in the districts of Karagwe, Ngara and Bukoba municipal within Kagera region.

Our Vision

A health society which is free from extreme poverty, gender violence and discrimination

Our Mission

To empower the community through creating awareness on right and health related issues, provision of legal and psychosocial assistance to women and children who have no access to that right.

Our Core Values

Integrity

Transparency

Teamwork

Professionalism

Confidentiality

Volunteerism

Accountability

Quality service

MHOLA GOVERNANCE STRUCTURE

1. Annual General meeting
2. The Board (BM)
3. Executive Council
4. Secretariat

BOARD MEMBERS

1. Adv. Laurian Vedastus- Chairperson
2. Dr Andrew Mushi (PHD)- Member
3. Ms Leoncia Kabakama - Member
4. Mosg.Fr. Dr Pius Rutechura (PHD)- Member
5. Bishop Jackson Mushendwa- Member
6. Ms Erenestina Mpinzile- Member
7. Ms Adelina Kabakama - Member

EXECUTIVE DIRECTOR

SAULO PROSPER MALAURI

Organization departments

1. Administration and Finance department
2. Primary Health Care &Community based health Care department
4. Legal department
5. Monitoring and Evaluation department (Cross-cutting)

Organization area of works

1. Provision of Legal aid services
2. Promotion Early Child Development and
- 3.Redusing extrem poverty by increasing household income